

**WARRANTY
CONDITIONS FOR
WOODEN AND
ALUMINIUM CLAD
WINDOWS**

WARRANTY CONDITIONS

The sales guarantee is the manufacturer's promise to ensure that the window sold meets the terms and conditions set out in the warranty statement. The warranty period for windows is 2 years. The warranty period starts upon the delivery of the window to the Purchaser. Repairs made to the product during the warranty period do not extend the original warranty period for the product.

The warranty for windows applies to:

- deformation resistance,
- color fastness,
- light resistance and weatherproofness,
- weatherproofness of window seals,
- operational reliability of the fittings system (handle, hinges, locks),
- waterproofness of the window
- humidity and dust resistance of the glazing unit.

The warranty for windows does not cover:

- surface damage to materials used in the window (e.g. scratches, crushing) if they have occurred after the receipt of the product by the Purchaser,
- the failure to follow the user manual and maintenance guideline for the windows,
- vandalism and other physical injury,
- surface defects (other defects) in the window and glazing units which are not visually noticeable at a distance of 2 meters under normal lighting conditions.
- window deformations due to excessive humidity (over 65%) in the rooms where the windows are stored or installed. Floors have to be cast before the installation of windows (also see Wooden and Aluminum Clad Window Installation Guide)
- window deformations less than 2 mm per meter in the longitudinal curve.
- thermal breakage of the glazing unit.

NB! The glazing units meet the requirements of the prEN 1279 European Standard.

The purity of the glass shall be assessed under the following conditions:

- lighting: natural, bright that does not cause reflection;
- viewing angle: 90 degrees (directly to the glass);
- viewing distance: 2 meters.
- The inner surface of the glass panes of the glazing unit must be clean. They must be free of dust, adsorbent, adhesive mastic overflow or other impurities which may impede the transparency of the glass. Window care is provided by the Purchaser:

NB! The glazing units meet the requirements of the EN 1279 European Standard.

In the event of a defect, the Seller's Warranty is:

- repair or replacement of the defective part.
- If the windows do not materially meet the terms and conditions of the Purchase and Sale Agreement or cannot be used for the intended purpose, the Seller undertakes to replace the windows free of charge during the warranty period.

WARRANTY EXECUTION PROCEDURE

Guarantee is provided by SeiCom OÜ. If a guarantee event occurs, you must immediately refer to a representative office of SeiCom OÜ, and bring the Purchase and Sale Agreement. The products replaced during the warranty period will be subject to the new warranty upon delivery of the replaced products to the Purchaser under the conditions set out in the Agreement.

The part of the product replaced during the warranty period will be subject to warranty until the end of the general warranty period of the product. The change of ownership of the product does not affect the warranty obligation of the Seller under the Purchase and Sale Agreement. Upon expiration of the warranty period or in the event specified by law or Agreement, the Seller's warranty obligations shall terminate.

The warranty does not cover defects which arise if:

- window installation does not comply with the window manufacturer's installation instructions (unless the window was installed by the Seller)
- the Purchaser is using the windows for non-intended purposes
- during the warranty period, the windows have been repaired or fixed by the Purchaser or a third party
- the Purchaser has independently upgraded or modified the windows.